

The term “consumer” refers to primary consumers and means persons who are receiving or have received mental health services either voluntarily or involuntarily. In this context, “consumer” refers to individuals with severe and persistent mental illness (SPMI); is intended to include people who refer to themselves as survivors, ex-patients, ex-inmates, clients, users of mental health services or other similar terms. Consumers are the primary stakeholders concerning their lives, well-being, the right and ability to play, work, and live in our communities.